



JULY 2007



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South Carolina Becomes 28th PrePass State Carriers Anticipate September Go-Live Date

South Carolina will become the 28th state to install PrePass, initially deploying the on-highway technology at one of the state's weigh stations on Interstate 85 near Anderson, SC. The site is expected to be online as early as Labor Day (September 3rd).

"South Carolina's decision to deploy PrePass is a big boost to our carriers because it will save them time and fuel as they travel throughout the state and the Southeastern US," said Rick Todd, president of the South Carolina Trucking Association.

South Carolina's Colonel Anna J. Amos, Deputy Director - State Transport Police Division says, "PrePass will enable South Carolina to advance in the development of its intelligent transportation system for commercial vehicle operations, a benefit for law enforcement and industry; it will save motor carriers' time, and it will assist enforcement in identifying carriers that meet credentialing and safety requirements so the emphasis can be placed on those that may not."



"We warmly welcome South Carolina into the PrePass family of states committed to improving safety and making our highways more efficient for commercial motor carriers," declares Richard P. Landis, president and CEO of HELP Inc.

PrePass^{Plus} Now Works in Indiana



In late June, Indiana's new i-Zoom electronic toll collection system became operational.

The i-Zoom system is currently implemented from miles 1 to 23 on the Indiana Toll Road (ITR) with the rest of the ITR scheduled to be fully installed by Fall 2007. As a part of the *E-ZPassSM* network, i-Zoom is also fully compatible with PrePass^{Plus} service!

Customers that are enrolled in PrePass^{Plus} can now save time and money paying their bridge and highway tolls electronically in all the following *E-ZPassSM* states:

DELAWARE	MARYLAND	NEW YORK
ILLINOIS	MASSACHUSETTS	PENNSYLVANIA
INDIANA	NEW HAMPSHIRE	VIRGINIA
MAINE	NEW JERSEY	WEST VIRGINIA

If you have questions about enrolling your vehicles in PrePass^{Plus}, call 1-800-PrePass (773-7277) today!

Returning Unused Transponders

Any transponder inactive for more than 30 days could incur an automatic \$100 "lost device" charge. To avoid this fee, your PrePass transponders should be returned if they are not assigned to any vehicles. Ship your unassigned PrePass transponders to:

**PREPASS DEVICE RETURNS
510 PARKLAND DRIVE
SANDY, UT 84070**

Please keep a record of the serial numbers from each returned device (beneath the barcode on the back) and include a list with the shipment to ensure proper updates. Retain a copy of your shipping tracking number and proof of delivery for your records. For a list of all transponders in your account inventory, contact PrePass Customer Service at 1-800-PrePass (773-7277), opt. 6.

We Want to Hear from You

Beginning in October, any account requests sent along with your account payments will have to be manually redirected to a different location, which may delay their processing. To help ensure all of your correspondence is processed quickly and efficiently, we need your help...

PLEASE SEND ONLY YOUR ACCOUNT PAYMENTS TO:

**PREPASS
23566 NETWORK PLACE
CHICAGO IL 60673-1235**

If you have any questions or concerns, please call our Billing Center at 1-800-773-7277, select opt. 5, and then opt. 2.

To help avoid potential processing delays, please send all your correspondence to one of the following addresses instead.

SEND QUESTIONS REGARDING YOUR BILL / PAYMENT PLAN TO:

**PREPASS BILLING CENTER
101 N 1ST AVE STE 2200
PHOENIX, AZ 85003-1908**

or email

PrePassBilling@acs-inc.com

SEND GENERAL INQUIRIES AND MAINTENANCE REQUESTS (e.g. transferring transponders, adding or deleting vehicles, etc) TO:

**PREPASS SERVICE CENTER
PO BOX 981334
EL PASO, TX 79998-1334**

or email

PrePassUpdates@acs-inc.com for PrePass accounts

PrePassPlus@acs-inc.com for PrePass^{Plus} accounts

And if you ever need to speak with one of our customer service representatives, you can also call **1-800-PrePass (773-7277)** Monday through Friday, 5:00 AM to 7:00 PM (MST).