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# UPDATE

February 2006

## SPEED ENFORCEMENT POLICY

PrePass<sup>Plus</sup> offers commercial carriers the ability to travel non-stop on the E-ZPass thruways; however, truckers are required to obey the posted speed limit and directions of all toll collectors. Every "E-ZPass Only" lane in each toll plaza is clearly marked with the posted speed limit for that lane. Currently, most of the posted speed limits are 5 mph. PrePass<sup>Plus</sup> customers using a staffed lane must wait for the green light before proceeding. This allows for safe processing of vehicles and pedestrians.

PrePass<sup>Plus</sup> customers that violate the posted speed limit may be subject to the following penalties

Speed Notices and Sanctions	
1st Offense	1st Warning
2nd Offense	2nd Warning
3rd Offense	1st Suspension - 30 days
4th Offense	2nd Suspension - 60 days
5th Offense	3rd Suspension - 90 days
6th Offense	10 Year Suspension

In order to clear all previous offenses, the transponder must not incur a speeding violation for 180 consecutive days.

Example: A transponder assessed its 3<sup>rd</sup> Offense, and suspended from January 1<sup>st</sup> – January 30<sup>th</sup>, must not receive another speeding violation for the next 180 consecutive days after January 31<sup>st</sup>. If there are no further violations, the transponder will 'reset' back to the 1<sup>st</sup> Offense at the end of July.

On a daily basis we send correspondence to our customers via e-mail, US mail, or fax regarding their PrePass<sup>Plus</sup> accounts. In the event you would like to change the method you currently receiving these communications, please contact the PrePass<sup>Plus</sup> Team at 1-800-PrePass (773-7277) or email [PrePassPlus@acs-inc.com](mailto:PrePassPlus@acs-inc.com).

## Handling Plate Violations

If you receive any license plate violations in the mail, please follow these simple steps to ensure that your PrePass<sup>Plus</sup> account doesn't reflect any inaccurate information.

**Step One** Please review the image and following information on the form; correct any fields that are incorrect:

1. PrePass<sup>Plus</sup> Account Number
2. Contact Name and Phone Number (for communication follow-up)
3. Unit Number, Transponder Number (0040...), and License Plate Number of violating vehicle
4. Date that PrePass was notified of this truck/plate violation

**Step Two** Fax BOTH sides of the form to (866) 266-7157 / Attention: PrePass<sup>Plus</sup> Violations Department

**PrePass<sup>Plus</sup> customers must immediately report any and all plate violations.** The PrePass<sup>Plus</sup> Violations Department is here to make certain that our customers are not subject to infractions for which they are not responsible. Violations will be researched and details will be provided on any actions taken.

For additional information, please contact 1-800-PrePass (773-7277) or email [PrePassPlus@acs-inc.com](mailto:PrePassPlus@acs-inc.com).



For more information contact the PrePass Service Center at:

1-800-PrePass (773-7277) or [www.prepass.com](http://www.prepass.com)



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